



Financial Policy

Thank you for choosing Family Dental Health. We are committed to your treatment being successful and providing the highest standard of care for our patients. For this reason, it is our policy not to allow insurance companies to dictate to us the standard of care that we believe to be in our patient's best interest. Family Dental Health is not a participant of any preferred provider programs.

For those patients with dental insurance benefits we are happy to accept assignment of benefits for your treatment up to your allowable yearly maximum. It is important for you to give us correct information and we will gladly send a claim after each visit. Insurance policies vary in benefits and all fees are the responsibility of the patient.

By South Carolina Law, your insurance company is required to respond to any claims submitted within 60 days. If your insurance company has not paid the outstanding portion of the bill within 60 days, the balance is expected to be paid in full by you at that time.

Please be aware:

- Some, or perhaps all, of the services provided may be non-covered services and not considered reasonable and necessary by your insurance company.
- Some insurance carriers will deny receipt of your claim. We recommend that you follow up with your insurance carrier within the next 30 days and advise us if there is a problem.
- Some insurance carriers will request additional information such as dental records, x-rays, etc., which may delay payment. We respond to each request as quickly as time permits.

For patients without dental insurance benefits, payment is due in full the day of services unless other arrangements have been made with the Financial Coordinator. At any time you may request a consultation with the Financial Coordinator to discuss the payment options available to our patients.

I agree to be responsible for payment of all services rendered on my behalf or on behalf of my dependents. I have read, understand, and agree to this Financial Policy.

Signature: _____ Date: _____