

Family Dental Health

Dental Appointment Agreement

Our goal at Family Dental Health is to help our patients achieve and maintain good oral health for a lifetime. In order to reach this goal it is important for patients to make every effort to keep their scheduled dental appointments. Broken appointments also result in unproductive time that our doctors or hygienists could have used to treat other patients who are awaiting an appointment.

Broken Appointments

Our dental team understands that sometimes situations arise that require you to reschedule or cancel an appointment. However, if you miss or cancel your appointment within 24 hours of the scheduled appointment it is considered a broken appointment and may be subject to a \$35 Broken Appointment Fee. If charged, the \$35 fee will be due and collected before your appointment is rescheduled.

Any patient or family with a long-term history of broken appointments may be subject to a non-refundable deposit in order to schedule and hold a future appointment. At the discretion of the Practice Manager and affiliated doctor(s) they may also be dismissed from the practice.

I understand the Dental Appointment Agreement and agree to follow the terms of the Broken Appointment Policy.

Patient Name (please print) Date

Patient or Guardian Signature